

Accessibility Guide for Aberbran Caravan & Motorhome Club Site

Contact for Accessibility Enquiries: Please ask for the Duty Manager

✉ aberbran@camc.com

☎ 01874 622424

🌐 <https://www.caravanclub.co.uk/club-sites/wales/powys/aberbran-caravan-club-site/>

At a Glance

Level Access

- There is a fairly steep drive to access but most of the site is level

Step only Access

- The reception and information room have step only access

Accessible Toilets and Showers

- There is no toilet block on site

Accessible Pitches

- No designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.



We support the Hidden Disabilities Scheme

- Our organisation supports the Hidden Disabilities Scheme, lanyards and pins are available in reception

Site Address

Aberbran Caravan Club Site
Aberbran,
Brecon,
Powys,
LD3 9NH, Wales

Arrival and Reception

Approach Route

- Access onto the site is via a fairly steep tarmac driveway
- The reception building is on the left hand side when you enter the site
- There are no barriers or gate to the site
- The ground is level in this area with hard surfaced roads

Parking

- A new arrival bay is set within a few metres of the Reception building.
- There is space for 5 cars to park opposite Reception, however there are no marked bays or disabled bays. The ground in this area is gravel and concrete and is uneven
- There are no late night arrival bays

Entrance into Reception

- There is a 100mm paved step to reception and a further 120mm step into reception
- The entrance door is 700mm wide
- The entrance door is not power assisted, and opens inwards
- A call bell is available to summon assistance, this is 940mm above ground level



Reception

- There is approximately 1700mm x 2300mm turning space, clear of the desk and furniture
- The reception desk is set 900mm above the floor and incorporates a lift up countertop
- The desk is not fitted with a hearing loop



Getting around the Site

- The site is generally set relatively level throughout, although there is a shallow level change to the “platform” section of the site
- Pedestrians share vehicles routes which are hard surfaced

Pitches

- There are 22 pitches on site, 9 of which are hardstanding
- Roll out mats are not provided
- There are no designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.
- There are 3 hardstanding pitches within 30 metres of the reception

Toilets and Changing Facilities

There are no toilets or bathing facilities available on site.

Information Room – Adjacent to Reception

- Access via a hardstanding path
- There is a 150mm step into the information room
- The door is 6500mm wide
- The room's dimensions are 1800mm x 1100mm
- Information is displayed between 1000mm to 1400mm



Dog Walk

- There is a dog walk to the west of the site
- The ground is uneven and grass



Service Points

- There are three Service Points around the site, please check the site map for details
- All of the service points are on paved settings, however two of them are accessed across grass
- The paths around the Service Points can be as narrow as 700mm wide
- The water taps are at a maximum of 750mm high, with cross head taps

- There are two Chemical Waste Points on site, please check the site map for details



Motorhome Waste Point

- There is no Motorhome Waste Point on site

Information

Written Information

- A range of leaflets for local attractions are available in the Information Room.
- Please ask at reception if you have difficulty reading third party leaflets and staff will be happy to read these to you upon request

Customer Care & Support

Booking Procedures

- If you have any specific requirements for your stay please contact the site directly and they will be happy to discuss your requirements and reserve you the most suitable pitch wherever possible.

Evacuation

- There is an assembly point near pitch 22 in the event of an emergency
- Please ask at reception for more details

Customer Care and Staff Training

- All on site staff have received disability awareness and etiquette training.

Public Transport

- Aberbran Junction is 0.5 miles from the site, which is approximately a 12 minute walk

Taxi

- Please contact the site who keep a list of local taxi companies including those offering a wheelchair accessible service where available.