

## Accessibility Guide for Bromyard Downs Caravan & Motorhome Club Site

Contact for Accessibility Enquiries: Please ask for the Duty Manager

✉ [bromyarddowns@camc.com](mailto:bromyarddowns@camc.com)

☎ 01885 482607

🌐 <https://www.caravanclub.co.uk/club-sites/england/cotswolds/herefordshire/bromyard-downs-caravan-club-site/>

### At a Glance

#### Level Access

- There are two sections of the site and the access between the two is very steep

#### Step only Access

- The reception and the information room have step only access

#### Accessible Toilets and Showers

- There are no toilet or shower facilities

#### Accessible Pitches

- No designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.



#### We support the Hidden Disabilities Scheme

- Our organisation supports the Hidden Disabilities Scheme, lanyards and pins are available in reception

## Site Address

Bromyard Downs Caravan Club Site  
Brockhampton,  
Bringsty,  
Worcester,  
Herefordshire,  
WR6 5TE

## Arrival and Reception

### Approach Route

- The site is accessed via a tarmac driveway
- The reception building is on the left hand side when you enter the site
- There is no entry barrier on site
- The ground is level in this area with hard surfaced paths linking facilities.

### Parking

- A new arrival bay is set within a few metres of the Reception building.
- There is space for 2 visitor cars to park approximately 5 metres from the reception, and there are marked bays however no disabled bays
- The visitor parking bays are sometimes designated as a Late Night Arrival bay however there is no electric hook up available.

### Entrance into Reception

- There is a single concrete slab step to the reception door
- The Entrance door is 700mm wide with a 140mm step over a 50mm threshold
- The entrance door is not power assisted, and opens outwards
- A call bell is available to summon assistance, this is 1120mm above ground level



## Reception

- There is approximately 1350mm x 2050mm turning space, clear of the desk and furniture
- The reception desk is set 900mm above the floor with no dropped section
- The desk is not fitted with a hearing loop



## Getting around the Site

- The site is set on different levels, the upper part of the site has a steep access road
- Pedestrians share vehicles routes, which are well maintained tarmac or gravel ground, with one speed bump at the hill.

## Pitches

- There are 40 pitches on site, 18 of which are hardstanding
- Roll out mats are not provided
- There are no designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.
- There is 1 hardstanding pitch adjacent to the car park and 5 metres from the reception, which may be appropriate for those with accessibility needs

## Toilets and Changing Facilities

There are no toilet or shower facilities on site

## Other Facilities

There are no dishwashing or laundry facilities on site

### Information Room – Adjacent to Reception

- The information room is adjacent to the reception
- The door opens to 700mm wide, over a 130mm step, with an 70mm threshold
- The room's dimensions are 1100mm x 2000mm
- Information is displayed on a shelf 960mm high



## Service Points

- There are 2 Service Points at intervals around the site, please check the site map for details
- Both of the service points are on concrete settings, with level access from the surrounding roadways
- The paths around the Service Points can be as narrow as 650mm wide
- The water taps are at a maximum of 750mm high, with cross head taps
- Chemical Waste Points can be found here too
- The Chemical Waste Point taps are 750mm high



## Information

### Written Information

- A range of leaflets for local attractions are available in the Information Room.
- Please ask at reception if you have difficulty reading third party leaflets and staff will be happy to read these to you upon request

## Customer Care & Support

### Booking Procedures

- If you have any specific requirements for your stay please contact the site directly and they will be happy to discuss your requirements and reserve you the most suitable pitch wherever possible.

### Evacuation

- There is an assembly point opposite the reception in the event of an emergency
- Please ask at reception for more details

### Customer Care and Staff Training

- All on site staff have received disability awareness and etiquette training.

### Public Transport

- There is a bus service from Bromyard, approximately 2 miles from the site, which runs to Hereford or Worcester. Please be aware they do not allow dogs on board

### Taxi

- Please contact the site who keep a list of local taxi companies including those offering a wheelchair accessible service where available.