

## **Access Statement**

### **Carsington Water**

#### **Contact Information**

For those wishing to contact Caravan and Motorhome Club by phone, typetalk calls can be made to sites, and for members only to the Contact Centre on 01342 327490. The Caravan and Motorhome Club's website has been designed with accessibility in mind, and includes keyboard navigation and Browsealoud texthelp. The Website complies with the W3C level A guidelines.

#### **Arrival and Car Parking Facilities**

There is parking for new arrivals and 18 visitor car parking spaces, none are designated for disabled drivers. The parking area is also used as a late arrivals area providing space for 1 caravan with electric hook-up points. The level route to reception is obstructed by a recessed drainage gully. The main site areas are access controlled by a barrier, controls are mounted at a height of 1000mm. The access road leading to the site entrance is particularly steep.

#### **Reception**

The paving to reception has a dropped kerb with a 20-30mm upstand. The undulating cobbled paving system would be difficult for a wheelchair user to negotiate. The call bell is mounted at a height of 1450mm. The entrance door has a 200mm step up and achieves a 750mm opening width. Internally the reception area does not achieve adequate wheelchair manoeuvring space. A limited 1100mm clear space is maintained in front of the reception desk. The reception counter is mounted at a height of 900mm and does not incorporate a low level position. The reception is not fitted with a hearing induction loop system to assist hearing aid users.

#### **Pitches**

The site has a total of 114 pitches of which 105 have a hard-standing. The site has no fully serviced pitches with water and drainage supplies. There are 12 hard-standing pitches located on a level section of the site between 10 and 80m from the central toilet block. These pitches are accessed directly from the tarmac surfaced main access road.

#### **Circulation around the Site**

The site is gently sloping upwards from the reception areas towards the central toilet block. The principal access road running through the site is used by vehicles and pedestrians. The pitches adjacent to the central toilet block are accessed directly from the main access road, remaining pitches are accessed from gravel surfaced roads which some users will find difficult to negotiate. From the central toilet block the site continues to slope upwards towards the east. Whilst the gradient is less than 1:20 it is continuous with no level rest opportunities. Towards the eastern end of the site the gradient of the main access road increases and exceeds 1:12 at some points.

#### **Toilet Blocks**

The site has one central toilet block with parking for 4 vehicles. At the front of the toilet block are two ramps. The left side ramp is 4.5m in length set to a gradient of 1:12 with a single handrail. The right side ramp is 2.5m in length set to a gradient of 1:7 with a handrail to both sides. A gravel surfaced pedestrian footpath is provided to the rear of the central toilet block.

The **accessible WC and shower** cubicle door is inward opening and achieves an 800mm clear opening width over a level threshold. The door is operated by a RADAR key available from reception. The cubicle size is 2150 x 2950mm. The cubicle achieves adequate wheelchair manoeuvring space to the side of the WC and shower positions. The level access shower is left hand transfer, the WC is right hand transfer. The WC, basin and shower are fitted with contrasting grab rails and ergonomic lever style controls. The basin is located 500mm from the WC



pan. The radiator to the side of the WC pan does obstruct transfer space slightly, having a depth of 140mm. The cubicle is fitted with an alarm system and pull cord.

The **female toilet** is accessed from the ramps as mentioned above. The **male toilet** is accessed via a further ramp 3.2m in length at a gradient of 1:13 with a handrail to either side. **Male and female toilet** doors achieve an opening width of 660mm over a level threshold. Ambulant disabled WC and shower cubicles are provided with contrasting grab rails. Showers are level access with a flush drainage gully. The WCs, basins and showers have ergonomic lever style controls.

### Other Facilities

The **laundry** door achieves a 690mm opening width over a level threshold. Internally the room achieves adequate wheelchair manoeuvring space with a 1600mm clear space maintained in front of washers, dryers and sink positions. Counter mounted sinks are set at a height of 860mm, achieving a restricted 570mm knee space. Sinks are fitted with ergonomic lever style controls. Washers and dryers are front loading and coin operated.

The **dishwashing area** door achieves a 790mm clear opening width with a chamfered raised threshold of 20mm. Internally the narrow room does not achieve adequate wheelchair manoeuvring space for a wheelchair user with a limited 950mm clear space maintained in front of sinks. Counter mounted sinks are set at a height of 860mm and achieve a restricted 570mm knee recess. Sinks are fitted with ergonomic lever style taps.

The **baby and toddler washroom** door achieves a 790mm opening width over a level threshold. The key pad lock is set at a height of 1550mm. Internally the cubicle has a narrow width of 1350mm and does not achieve adequate wheelchair manoeuvring and turning space. Facilities include a lowered toddler's WC, basin, small bath with shower over and baby changing unit mounted at a height of 900mm. The WC and basin are fitted with ergonomic lever style controls. The bath is fitted with thumb turn taps.

The **drying room** is accessed by a ramp 3m in length and set at a gradient of 1:14 with a handrail to either side. The door achieves a 700mm opening width with a raised threshold of 15mm. The room size is 1950mm x 1450mm and does not achieve adequate wheelchair manoeuvring space. Facilities consist of coat hooks and benches.

**Service points** are provided at intervals around the site. Facilities consist of drinking water, waste water, chemical disposal points, general waste and recycling facilities. Service points are mounted on a concrete plinth generally finishing flush with adjacent access roads. The service point serving pitches 70-81 has a raised plinth with an upstand of 90mm. A further service point is provided at the central toilet block. A motorhome service point is provided beyond the main reception building.

A **children's play area** is located to the rear of the central toilet block, accessed over a grassed area of the site set to a gradient. A smaller children's playground for younger children is located between the toilet block and reception accessed over a grassed and wooded area of the site set to a gradient. Children's play equipment is mounted on a safety flooring system.

A **dog walk pathway** and woodland walk runs along the southern boundary of the site. This un-surfaced pathway continues through a wooded area of the site.

The **information room** is located adjacent to reception. The door achieves a 750mm clear opening width with a raised threshold of 15mm. The entrance area beyond the door achieves a restricted width of 1000m. The distance beyond the leading edge of the door is 30mm, making it difficult for a wheelchair user to exit. An 1850 x 1750mm space is maintained in front of the shelving units, however wheelchair manoeuvring space is currently obstructed by low level furniture. Information is displayed in the range of 700 – 1500mm above floor level.