

Accessibility Guide for Great Yarmouth Racecourse Caravan & Motorhome Club Site

Contact for Accessibility Enquiries: Please ask for the Duty Manager

✉ greatyarmouthracecourse@camc.com

☎ 01493 855223

🌐 <https://www.caravanclub.co.uk/club-sites/england/east-anglia/norfolk/great-yarmouth-racecourse-caravan-club-site/>

At a Glance

Level Access

- The site is generally level throughout

Step only Access

- There is step free access to all facilities in at least one area

Accessible Toilets and Showers

- There is a combined accessible toilet and shower cubicle in the toilet block

Accessible Pitches

- No designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.



We support the Hidden Disabilities Scheme

- Our organisation supports the Hidden Disabilities Scheme, lanyards and pins are available in reception

Site Address

Great Yarmouth Racecourse Caravan Club Site
Jellicoe Road,
Great Yarmouth,
Norfolk,
NR30 4AU

Arrival and Reception

Approach Route

- Access onto the site is shared with the racecourse, on a tarmac driveway
- The reception building is on the left hand side when you enter the site
- There is no barrier to the site
- The ground is level in this area with hard surfaced paths linking facilities.

Parking

- A new arrival bay is set within a few metres of the Reception building.
- There is space for 3 visitor cars to park, and there is one disabled bays.
- There is one late night arrival bay with an electric hook up

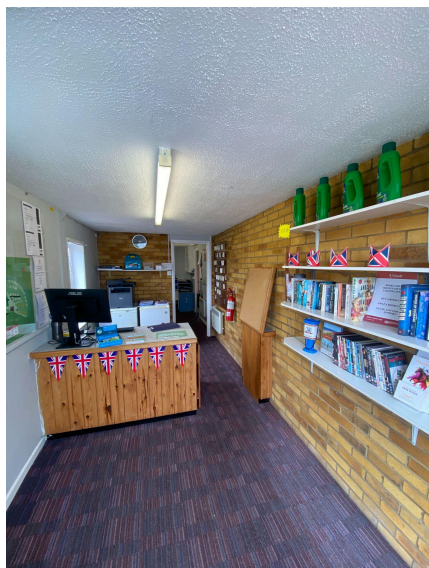
Entrance into Reception

- There is a dropped kerb to the pavement around reception
- The Entrance door is 850mm wide over a level threshold
- The entrance door is not power assisted, and opens inwards



Reception

- There is approximately 2150mm x 2650mm turning space, clear of the desk and furniture
- The reception desk is set 850mm above the floor with no dropped section
- The desk is not fitted with a hearing loop



Getting around the Site

- The site is generally level throughout
- Pedestrians share vehicles routes, which are well maintained tarmac but do incorporate some speed bumps throughout

Pitches

- There are 108 pitches on site, all of which are grass pitches
- Roll out mats are not provided
- There are no designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.
- There are 3 grass pitches between the reception building and the toilet block, which may be appropriate for those with accessibility needs

Toilets and Changing Facilities

Accessible Toilets and Bathing Facilities – Toilet Block

- A combined Accessible Toilet and Shower cubicle is located in a small building outside of the Toilet Block, which is set to the west of the site
- The Accessible Toilet and Shower cubicle is accessed via dropped kerbs to the paved area around the toilet block
- The door is 850mm wide, over a level threshold and opens outwards
- The cubicle door is secured by RADAR key. A key can be borrowed from Reception
- The cubicle's overall dimensions are 2800mm x 2200mm
- The WC pan is left hand transfer.
- There is no drop down shower seat but there is a moveable shower chair available
- The toilet seat is 480mm above the floor level
- The clear space to the side of the toilet is 800mm wide
- The cubicle is fitted with a pull cord alarm, which is tested frequently
- The shower seat and WC Pan are fitted with grab rails to assist transfer
- Shower controls are 1000mm high
- The shower head is fitted on a sliding rail, which is a minimum of 1350mm above floor level
- The basin taps and shower controls are fitted with levers



Standard Toilets and Washrooms

- There is one toilet and shower block to the west of the site
- There is no parking spaces at the toilet block
- The toilet block has a paved path around, with a dropped kerb to access
- The toilets are kept locked, as they are next to the racecourse. Residents of the campsite are provided with a key to access the toilets
- The female area has 9 WC cubicles, 8 Shower cubicles and 6 Washbasin Privacy cubicles
- The male area has 5 WC cubicles, 5 Urinals including 1 lower urinal, 8 Shower cubicles and 6 Washbasin Privacy cubicles
- Both the female and male areas have a modified WC cubicle, a modified Shower cubicle and a modified Washbasin Privacy cubicle with grab rails to assist mobility
- Taps in block incorporate lever controls



Baby and Toddler Room

- There is a baby and toddler room in the toilet block
- The door opens to 850mm wide, with a level threshold and opens inwards
- The room's dimensions are 1770mm x 1770mm
- There is a low WC at 330mm
- There is a half bath with a shower above, this has lever taps to operate

- There is a drop down baby change unit at 1100mm
- The basin has lever taps



Other Facilities

Dishwashing – Toilet Block

- The door to the dishwashing room opens to 850mm wide over a level threshold and opens inwards
- There is 1300mm x 3900mm clear space
- There are 5 sinks in a 850mm high counter with no knee space underneath
- There are lever taps available



Laundry – Toilet Block

- Level access via paved area
- The door is 850mm wide, over a level threshold and opens inwards
- The room is 'L' Shaped, its dimensions are 1250mm x 4900mm and 1000mm x 3850mm
- There is 2 top loading washing machine and 2 front loading tumble dryer
- There are 3 sinks in a 850mm high counter with no knee space below
- Lever taps fitted
- The laundry room also incorporates the information room



Play Area

- There is a play area to the North West of the site
- There is access across grass
- The gate is 1100mm wide
- The equipment is mounted on safety flooring



Service Points

- There are Service Points at intervals around the site, please check the site map for details
- All of the service points are on raised concrete settings, with level access from adjacent roadways
- The paths around the Service Points can be as narrow as 800mm wide
- The water taps are at a maximum of 750mm high, with cross head taps
- Chemical Waste Points can be found here too with taps at 850mm high



Motorhome Waste Point

- There is one Motorhome Waste Point on site, located at the toilet block
- The taps are 950mm high



Information

Written Information

- A range of leaflets for local attractions are available in the Information Room located inside of the laundry room
- Please ask at reception if you have difficulty reading third party leaflets and staff will be happy to read these to you upon request

Customer Care & Support

Booking Procedures

- If you have any specific requirements for your stay please contact the site directly and they will be happy to discuss your requirements and reserve you the most suitable pitch wherever possible.

Evacuation

- There is an assembly point opposite reception in the event of an emergency
- Please ask at reception for more details

Customer Care and Staff Training

- All on site staff have received disability awareness and etiquette training.

Public Transport

- There is a bus service (4, 8 or 8A), 2 minutes from the site to Great Yarmouth

Taxi

- Please contact the site who keep a list of local taxi companies including those offering a wheelchair accessible service where available.