

Accessibility Guide for Littlehampton Caravan & Motorhome Club Site

Contact for Accessibility Enquiries: Please ask for the Duty Manager

✉ littlehampton@camc.com

☎ 01903 716176

🌐 <https://www.caravanclub.co.uk/club-sites/england/south-east-england/west-sussex/littlehampton-caravan-club-site/>

At a Glance

Level Access

- The site is generally level throughout

Step only Access

- There are no areas with step only access

Accessible Toilets and Showers

- There is a combined accessible toilet and shower cubicle in the toilet block

Accessible Pitches

- No designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.



We support the Hidden Disabilities Scheme

- Our organisation supports the Hidden Disabilities Scheme, lanyards and pins are available in reception

Site Address

Littlehampton Caravan Club Site
Mill Lane,
Wick,
Littlehampton,
West Sussex,
BN17 7PH

Arrival and Reception

Approach Route

- Access onto the site is via a tarmac driveway, the driveway follows round to the left, where there is parking bays and the reception building
- The reception building is on the left hand side of the driveway
- The gate from the road is left open at all times but access into the site is controlled via a vehicle barrier controlled by card access. With controls between 1200mm and 1300mm
- The ground is level in this area with hard surfaced paths linking facilities.

Parking

- A new arrival bay is set within a few metres of the Reception building.
- There is space for 15 cars to park just before reception Reception, with one marked disabled bay
- There are no Late Night Arrival bays on site



Entrance into Reception

- There is a dropped kerb to the pathway, which leads to some steps and a long ramp directly to the reception doors
- The entrance doors are double doors which open to 1400mm wide, 700mm wide on each side
- The entrance door is not power assisted, and opens inwards
- There is a 30mm step down at threshold of the door, please take care when leaving reception as this is not always noticeable
- A call bell is available to summon assistance, this is 1200mm above ground level



Reception

- There is approximately 2400mm x 3550mm turning space, clear of the desk and furniture
- The reception desk is set 900mm above the floor and incorporates a dropped section at 650mm high
- The desk is not fitted with a hearing loop



Getting around the Site

- The site is generally set relatively level throughout
- Pedestrians share vehicles routes which are well maintained tarmac, but do incorporate speed bumps

Pitches

- There are 108 pitches on site, 60 of which are hardstanding
- Roll out mats are not provided
- There are no designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.
- There are 7 recommended, hardstanding pitches between 15 and 30 meters of the toilet block, and 100 and 200 meters of reception for people with accessibility needs
- There are also 7 grass pitches within 15 and 30 meters of the toilet block and 100 and 200 meters of reception

Toilets and Changing Facilities

Accessible Toilets and Bathing Facilities – Toilet Block

- A combined Accessible Toilet and Shower cubicle is located in the Toilet Block which is set to the middle of the site
- The Accessible Toilet and Shower cubicle accessed via a dropped kerb to a paved area around the toilet block
- The door is 770mm wide, over a flush threshold and opens outwards
- The cubicle door is secured by RADAR key. A key can be borrowed from Reception
- The cubicle's overall dimensions are 2750mm x 2450mm
- The WC pan is left hand transfer.
- The shower seat is right hand transfer
- The toilet seat is 480mm, and the shower seat is 500mm above the floor level
- The clear space to the side of the toilet is 700mm wide
- The cubicle is fitted with a pull cord alarm, which is tested frequently
- The shower seat and WC Pan are fitted with grab rails to assist transfer
- Shower controls are 1000mm high

- The shower head is fitted on a sliding rail, which is a minimum of 1250mm above floor level
- The basin taps and shower controls are fitted with levers



Standard Toilets and Washrooms

- There is one toilet and shower block to the middle of the site
- There is a drop off space available for people who need to be transported to the toilet block in a vehicle
- The entrance doors to the male and female areas are 750mm wide with level access
- The female area has 7 WC cubicles, 7 Shower cubicles and 6 Privacy Washbasin cubicles
- The male area has 5 WC cubicles, 7 Shower cubicles, 6 Privacy Washbasin cubicles and 4 urinals
- In the male and female areas there is a modified WC cubicle, shower cubicle and privacy washbasin cubicle, with grab rails to assist with mobility, however the WC in the modified cubicle is lower than the other WCs at 400mm high and may be difficult to use
- Taps in each block incorporate lever controls



Baby and Toddler Room - Toilet Block

- The access to the Baby and Toddler Room is via the dropped kerb to the pavement around the toilet block
- The door is 850mm wide over a level threshold
- The room's dimensions are 2000mm x 2700mm
- There is a lowered WC at 300mm
- There is a half sized bathtub, with a shower above with twist taps
- There is a drop down changing unit at 900mm high
- The basin has lever taps to it



Other Facilities

Dishwashing – Toilet Block

- There is level access to the Dishwashing room
- The door is 850mm over a level threshold and opens inwards
- There is 2000mm x 2000mm maneuvering space
- There are 4 sinks at 900mm high
- Lever taps available



Laundry – Toilet Block

- There is level access
- The door is 800mm wide over a level threshold
- The room's dimensions are 3100mm x 2000mm
- There are 2 front loading washing machines, with controls at 1060mm high
- There are 2 front loading tumble dryers, with controls at 1060mm high
- There are 2 sinks at 900mm high
- Lever taps fitted



Information Room – Adjacent to Reception

- The information room is next to the reception block and accessed over the paved area around the reception
- The door is 800mm wide, over a level threshold and opens inwards
- The room's dimensions are 1700mm x 1400mm
- Information is displayed between 400mm and 1200mm high



Play Area

- There is a children's play area to the middle of the site, next to the toilet block
- The play area is accessed via the paved area surrounding the toilet block
- The gate to the play area is 850mm wide
- There is a range of play equipment is mounted on safety flooring



Dog Walk

- There is a dog walk available at the South West corner
- This is accessed via a path way
- The gate to the dog walk is 850mm wide
- The dog walk is entirely grass



Service Points

- There are Service Points at various intervals around the site, please check the site map for details
- There is level access from the road to the service points
- The paths around the Service Points can be as narrow as 750mm wide

- The water taps are at a maximum of 750mm high, with cross head taps
- Chemical Waste Points can be found here too with taps at 1250mm



Motorhome Waste Point

- There is one Motorhome Waste Point on site, located at the toilet block
- The taps are between 1000mm and 1350mm



Information

Written Information

- A range of leaflets for local attractions are available in the Information Room.
- Please ask at reception if you have difficulty reading third party leaflets and staff will be happy to read these to you upon request

Customer Care & Support

Booking Procedures

- If you have any specific requirements for your stay please contact the site directly and they will be happy to discuss your requirements and reserve you the most suitable pitch wherever possible.

Evacuation

- There is an assembly point in the visitor parking area, close to the entrance in the event of an emergency
- Please ask at reception for more details

Customer Care and Staff Training

- All on site staff have received disability awareness and etiquette training.

Public Transport

- There is a bus stop 200 yards from the site, with buses to Littlehampton and Arundel
- There is a train station 1.5 miles from the site, with trains to Brighton and Portsmouth

Taxi

- Please contact the site who keep a list of local taxi companies including those offering a wheelchair accessible service where available.