

Access Statement

Penrhos

Contact Information

For those wishing to contact Caravan and Motorhome Club by phone, typetalk calls can be made to sites, and for members only to the Contact Centre on 01342 327490. The Caravan and Motorhome Club's website has been designed with accessibility in mind, and includes keyboard navigation and Browsealoud texthelp. The Website complies with the W3C level A guidelines.

Entry

Open level access with no vehicle barriers. There are several speed bumps along the lane and around site. The visitor parking is on a level tarmac area approximately 55m past the reception building. There is flexible parking space for 6 to 8 vehicles but there are no marked bays or designated spaces for disabled drivers. There is no late night arrivals area on site.

Reception/Information

The reception has a raised threshold of 190mm, approached by a ramp on the right or a single step on the left. The door is 700mm in width. Internally there is a manoeuvring space of 4600mm wide x 2400mm deep. The reception desk is not currently fitted with a hearing induction loop to assist hearing aid users.

Pitches

There are 91 pitches in total at this site which is split into 2 main areas. There is a grass non-awning pitch adjacent to the toilet block which slopes slightly to the right, located 5 metres from the toilet block. There is also a non-awning hard standing pitch adjacent to the toilet block which is generously sized and level. In addition, there are a further 6 large awning pitches which are often reserved for disabled visitors dependent upon individual requirements, two of which are within 12m of the toilet block and four are within 30m. The distance from reception to the nearest accessible pitch is approximately 85m, the furthest accessible pitches are 125m away.

Toilet Block

The toilet block is located on generally level ground approximately 15m from the visitor parking area and 80m from reception. From this area, the site slopes very gently uphill at gradients in the range of 4%.

A gentle slope leads to the male and female toilets, a combined accessible toilet and shower, combined accessible family room with a baby bath and full shower, a laundry room and dishwashing area. All facilities have entrance door widths spacious enough to accommodate a wheelchair.

The combined **accessible WC and shower** has a 900mm entrance door with good manoeuvring space of 2800mm x 2600mm with a straight walk to the toilet and shower. Lever taps and shower controls are fitted to assist people with limited manual dexterity. A seat is provided in the shower, and wall-mounted supports and grab rails are located in the shower and toilet area. There are two pull cord alarms in this room. The hand and hair dryer are located 1m from the floor.

Caravan and Motorhome Club – Penrhos



Other Facilities

The **laundry** has 3400mm x 4500mm of internal wheelchair turning space. Machine token slots and controls are within 1m from the floor and are within easy reach for wheelchair users. The tumble dryer token slots are within 1m from the floor. Lever taps are fitted to assist people with limited manual dexterity.

The **dishwashing room** has an 800mm wide entrance door with an interior turning space of 3400mm x 2500mm. The counter has a height of 925mm. Lever taps are fitted to assist people with limited dexterity.

The **family room** has an internal turning space of 3000mm x 2000mm.

Assistance with laundry and other services is available from site staff if required.