

Access Statement

Wirral Country Park

Contact Information

For those wishing to contact Caravan and Motorhome Club by phone, text or talk calls can be made to sites, and for members only to the Contact Centre on 01342 327490. The Caravan and Motorhome Club's website has been designed with accessibility in mind, and includes keyboard navigation and Browsealoud text help. The Website complies with the W3C level A guidelines.

Arrival and Car Parking Facilities

This site is approached by a long tarmac-surfaced private lane, with speed bumps, shared with a static caravan site. There is a single barrier for entry into the site, operated by a proximity sensitive fob, with the sensor at 1200mm height. The exit barrier is automatic. There is an open level parking area of loose stone chippings, which provides a maximum of 3 spaces for visitor and late arrival's parking, with no marked bays. There is no designated accessible parking bay. On smooth level surface, the parking is at approximately 10m from reception.

Reception

The reception is accessed by a path with a kerb upstand of 100mm, and a further 150mm step to the entrance. The inward-opening door has 750mm clear opening width, with vision panel and visually contrasting lever handle at 1000mm height. A call bell is at 1550mm height on the door frame. Internally, the reception area measures 1200mm x 2500mm, and has a counter at 900mm height; there is no hearing enhancement system.

Pitches

There are 3 identified accessible pitches, and potentially up to 6 further accessible pitches that are within reasonable reach of facilities, on a level approach. Each of these pitches has level, loose stone chippings surface; there is no roll-out mat available. Each of the 3 accessible pitches is 10m to 25m from the accessible WC/shower. The remainder of the facilities in the toilet/shower block, which includes laundry and dishwashing room, are a further 18m to 25m respectively. The pitches are 60m to 95m from reception, the information centre and telephone. From the accessible pitches, there is a short length of loose stone chippings surface behind the pitches directly to the accessible WC and shower.

Circulation around the Site

The level and even tarmac surfaced site roads are for joint vehicular and pedestrian use, approximately 5m wide, with a 1500mm wide paved path in front of the toilet block. There are dropped kerbs to parallel car parking provision in front of the toilet block.

Toilet Block

The toilet block is located on a level part of the site. The individual entrances are slightly higher than the surrounding footpath with 120mm rise step to each of the standard toilet facilities.

The **accessible WC and shower** has a separate level access path and a level area directly outside. A standard key is supplied by reception for access. The outward-opening door gives 800mm clear opening width, with vertical handle externally at 1100mm height and internal pull-bar at 900mm height. The overall dimensions are approximately 2700mm x 2950mm. There is suitable arrangement of fittings, and adequate circulation space for independent wheelchair access, with left-hand transfer to the WC. Adjoining the WC are fixed and drop-down grab rails, and red emergency pull-cord within easy reach of the WC and washbasin. The washbasin is within reach of the WC and has lever taps. There is a small mirror above the washbasin, and automatic hand-dryer within reach of washbasin but not within reach of the WC. The shower area is 1000mm by 900mm, with curtain around, shower controls at 950mm height, and shower head adjustable from 1200mm to 1800mm height. There is a drop-down seat, loose shower chair, fixed vertical and horizontal grab rails, and coat hooks at 1200mm height.



The combined **female WCs/showers** has 7 WC cubicles, with none having grab rails to assist ambulant disabled people. Open area washbasins have cross-top taps. The area also has 4 privacy cubicles, with lever taps to washbasins but no grab rails. There are 4 shower cubicles with curtain separation between wet and dry areas, and 80mm step. None of the cubicles has grab rails suitable for ambulant disabled users.

The **male WCs/showers** have 4 urinals, none with a lower bowl or grab rails. Of the 6 WC cubicles, 1 has grab rails for ambulant disabled users. There are 4 privacy cubicles, all with lever taps to washbasins, and 1 cubicle has grab rails suitable for ambulant disabled users. There are 3 shower cubicles, of similar design to female showers. None has grab rails suitable for ambulant disabled users.

Other Facilities

Within the toilet block is a **laundry** with 150mm rise step access. The outward-opening door has 730mm clear opening width, and a vertical visually contrasting handle at 1300mm height.

Internally, there is limited space with only 750mm in front of fittings and machines. There are 2 standard sink units at 900mm height, with cross-top taps, and a top-loading washing machine and front-loading dryer, each with coin slots at 1200mm height, and control panels to the top rear of the machines, at 1200mm height. The coin slot for the ironing is at 1500mm height.

The **dishwashing area** is at the end of the toilet block, and has an open front with 150mm rise step. There are 3 standard sink units at 900mm height, with cross-top taps.

The **information room** is located in a small timber shed adjoining the visitor parking, with access over a loose stone chippings level path and a 190mm rise step. The outward-opening door has a clear opening width of 700mm and a visually contrasting door handle at 1300mm height. Internal dimensions are 1100mm by 750mm, and information is on shelves at 1000mm height.

The **public telephone** is located behind the reception, with a 150mm rise step. There is an outward-opening door with clear opening width of 730mm, and internally the booth measures 1100mm by 850mm. The standard BT telephone has a coin slot at 1400mm height, and no sound enhancement system.